

Service Area

RCMP Victim Services assist residents of and visitors to our **Central Okanagan** communities including:

- City of Kelowna
- City of West Kelowna
- District of Peachland
- District of Lake Country
- Central Okanagan East Electoral Area
- Central Okanagan West Electoral Area
- Westbank First Nation

You are welcome to call or email:

250-470-6242

Kelowna.VictimServices@rcmp-grc.gc.ca

Additional information is available on our website

www.regionaldistrict.com

Please click on
'Your Services',
then 'Police Services' for
'Victim Services'.

*RCMP Victim Services is funded by,
Regional District of Central Okanagan,
Ministry of Public Safety & Solicitor General
and Westbank First Nation
in partnership with the Kelowna
Regional RCMP Detachment.*

RCMP Victim Services

If you need help *please* call:

250-470-6242

We will respond at our earliest opportunity

Some relevant contact information:

RCMP (non-emergency number)

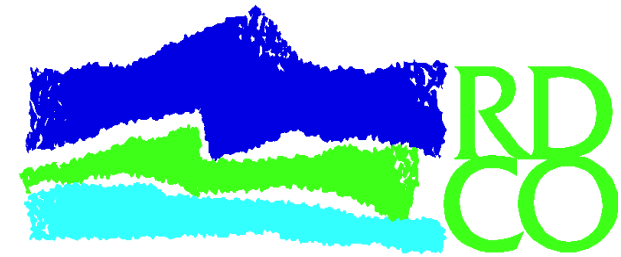
- Kelowna: 250-762-3300
- West Kelowna: 250-768-2880
- Lake Country: 250-766-2288



B.C. Bereavement Helpline	1-877-779-2223
B.C. NurseLine	1-866-215-4700
B.C. Suicide Helpline	1-800-784-2433
Crime Victim Assistance	1-866-660-3888
Crisis Line	1-888-353-2273
Lawyer Referral Service	1-800-663-1919
Victim-Link	1-800-563-0808

Local:

AG Safe Shelter (NOW Canada)	250-763-2262
Coroner's office	250-861-7429
Crown Counsel	250-470-6822
Hospice	250-763-5511
Kelowna's Gospel Mission (shelter)	250-862-3733
Legal Services Society	250-763-8613
Mental Health/Substance Use (IH)	250-469-7070
Ministry of Children/Families	1-800-663-9122
Ministry of Social Development/Poverty Reduction	1-866-866-0800
Victim Services (Domestic/Sexual Violence)	250-763-4613
Westbank First Nation (Com. Services)	250-768-0227
Women's Shelter (Domestic Violence)	250-763-1040
Youth Shelter (Okanagan Boys & Girls Clubs)	250-868-8541/202



REGIONAL DISTRICT
of CENTRAL OKANAGAN

RCMP Victim Services

250-470-6242



1190 Richter Street
Kelowna, BC

*We aim to help lessen the
impact of crime and trauma on
victims, witnesses and their
friends/families....*

RCMP Victim Services

Provides support and practical assistance to victims, witnesses, family members and others who have been impacted by crime and/or trauma.

Our professional services include:

- Individual emotional support and follow up support for as long as is required;
- Police requested crisis response;
- Safety Planning;
- Information on the status of the police investigation and the progress of the case through the court system;
- Information on how the criminal Justice system works and court orientation for witnesses who may be required to testify;
- Assistance in completing Victim Impact Statements and completing Crime Victim Assistance compensation forms;
- Critical Incident Response;
- Referral to appropriate social, legal, financial, counselling and other services;
- Referrals to and liaise with Provincial and Federal Victim Notification Programs.

Here to help

Our focus is to assist and actively listen so you feel heard and supported during a difficult time in your life.

We offer support services based on your identified needs and what may be available locally.

We help you seek potential financial assistance if needed as well as assist with access to and completion of BC Crime Victims Assistance applications (known as CVAP). Our program does not provide *direct funding* support to victims/witnesses of crime.

Visitors to the Central Okanagan may be referred to your home community for follow-up if you agree.

We may 'meet' in person and/or over the telephone, whatever is convenient and workable for you.

There is no cost to access RCMP Victim Services and this resource is voluntary.

Please note; Most information you provide to **police-based Victim Services is confidential except 4 key safety areas where information shared must be reported to police – child abuse, harm to self, harm to others, and domestic abuse.*

RCMP Victim Services Available Hours & Contact;

Office hours are weekdays
8:00am - 6:00pm

Our program also offers 24/7 after-hours & weekend availability for police call-out response.

We are accessible via telephone, email contact and in-person appointments during office hours. Telephone messages and emails will be responded to at our earliest opportunity.

RCMP VICTIM SERVICES RDCO POLICE/COMMUNITY SUPPORT SERVICES

1190 Richter Street
Kelowna, BC
V1Y 2K7

