

**REGIONAL DISTRICT OF CENTRAL OKANAGAN  
PROGRAM PERFORMANCE MEASURE RESULTS - July to September 2018**

MEASURES	July	AUG	SEPT	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2017 Q3
<b>Complaints Received</b>	<b>142</b>	<b>150</b>	<b>123</b>	<b>415</b>		<b>1,153</b>			478
General Complaints	133	136	104	373		<b>1,049</b>			469
Dangerous & Aggressive Dog (alleged)	9	14	19	42		<b>104</b>			9
Concluded:									
Dangerous	1	1	1	3		<b>7</b>			3
Aggressive	3	0	5	8		<b>22</b>			9
Aggressive Warnings	0	7	1	8		<b>41</b>			3
Emerg Pages requiring a callout	7	3	1	11		<b>35</b>			3
<b>Complaints by Area</b>									
Kelowna	93	113	86	292	70%	<b>799</b>	69%	66%	318
West Kelowna	37	25	23	85	20%	<b>203</b>	18%	17%	88
Lake Country	5	6	8	19	5%	<b>84</b>	7%	7%	42
Peachland	4	2	2	8	2%	<b>33</b>	3%	3%	12
Electoral East	1	1	2	4	1%	<b>10</b>	1%	2%	5
Electoral West	2	3	2	7	2%	<b>24</b>	2%	1%	13
<b>Total Complaints</b>	<b>142</b>	<b>150</b>	<b>123</b>	<b>415</b>		<b>1,153</b>	100%	96%	<b>478</b>
<b>Dog Licenses by Area</b>									<b>2017 Q3 YTD</b>
Kelowna	624	257	124	1,005	70%	<b>14,165</b>	66%	66%	14,490
West Kelowna	146	70	35	251	17%	<b>4,066</b>	19%	17%	4,161
Lake Country	71	26	11	108	7%	<b>1,935</b>	9%	7%	1,952
Peachland	24	10	4	38	3%	<b>907</b>	4%	3%	965
Electoral East	20	8	1	29	2%	<b>300</b>	1%	2%	348
Electoral West	7		3	10	1%	<b>192</b>	1%	1%	170
<b>Total Dog Licenses</b>	<b>892</b>	<b>371</b>	<b>178</b>	<b>1,441</b>		<b>21,565</b>			<b>22,086</b>
<i>New Dog Licenses (included in total above)</i>	337	210	133	680					
<b>Impounds by Area</b>									
Kelowna	33	34	28	95	73%	<b>238</b>	70%	66%	74
West Kelowna	14	6	10	30	23%	<b>62</b>	18%	17%	11
Lake Country	0	1	2	3	2%	<b>17</b>	5%	7%	8
Peachland	0	0	0	0	0%	<b>3</b>	1%	3%	2
Electoral East	0	0	0	0	0%	<b>5</b>	1%	2%	2
Electoral West	0	0	0	0	0%	<b>4</b>	1%	1%	1
WFN	0	2	0	2	2%	<b>13</b>	4%	4%	4
<b>Total Dogs Impounded</b>	<b>47</b>	<b>43</b>	<b>40</b>	<b>130</b>		<b>342</b>			102
Dogs Reunited with Owners	41	38	35	114	88%	<b>274</b>	80%		83
Transferred to SPCA	4	4	4	12	9%	<b>48</b>	14%		16
Adopted	0	0	0	0	0%	<b>5</b>	1%		0
Dogs Impounded Without Licences	13	7	4	24	18%	<b>79</b>	23%		18
Dogs Euthanized	0	1	1	2	2%	<b>9</b>	3%		3
Bylaw Initiated (aggression)	0	0	0	0		<b>0</b>			0
Owner Initiated (aggression)	0	0	0	0		<b>1</b>			3
Owner Initiated (fee charged)	0	0	0	0		<b>0</b>			0
Other (not adoptable or by SPCA)	0	1	1	2		<b>8</b>			2
<b>MTI Issued</b>				<b>0</b>		<b>1</b>			3
<b>Bylaw Offence Notices Issued</b>				<b>0</b>		<b>132</b>			109
<b>Dangerous Dog Applications (Community Charter)</b>									
Pending for trial or Outstanding	0	0	0	0		<b>0</b>			
Concluded by Consent Order Agrmts	0	0	0	0		<b>0</b>			

\*First Nation licenses removed

\*\*Refined parameters for stats

\*Kelowna: 127380; Lake Country: 12922; Peachland: 5428; West Kelowna: 32655; Elec. West: 1981; Elec East: 3824; WFN: 7068; Source: 2016 Census of Canada