

**REGIONAL DISTRICT OF CENTRAL OKANAGAN  
PROGRAM PERFORMANCE MEASURE RESULTS - July to September 2015**

MEASURES	July	Aug	Sep	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2014 Q3
<b>Complaints Received</b>	138	132	137	407		<b>1,530</b>			719
General Complaints	107	105	117	329		<b>1,344</b>			614
Dangerous & Aggressive Dog	31	27	20	78		<b>186</b>			105
Concluded: Dangerous	2	0	0	2		6			N/A
Aggressive	9	10	6	25		96			N/A
Emerg Pages requiring a callout	1	2	0	3		19			12
<b>Complaints by Area</b>									
Kelowna	93	81	91	265	65%	1,037	68%	66%	477
West Kelowna	20	30	29	79	19%	257	17%	17%	124
Lake Country	15	11	12	38	9%	136	9%	7%	64
Peachland	3	7	4	14	3%	49	3%	3%	30
Electoral East	0	0	0	0	0%	12	1%	2%	17
Electoral West	5	3	1	9	2%	31	2%	1%	2
WFN	2	0	0	2	0%	8	1%	4%	5
<b>Total Complaints</b>	<b>138</b>	<b>132</b>	<b>137</b>	<b>407</b>		<b>1,530</b>	100%	100%	<b>719</b>
<b>Non-Complaint Responses/Patrols</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>9</b>		<b>312</b>			<b>355</b>
<b>Tickets Issued as a Result of Patrols</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>3</b>		<b>84</b>			
<b>Dog Licenses by Area</b>									
Kelowna	241	217	173	631	66%	13,445	65%	66%	
West Kelowna	51	69	53	173	18%	4,066	20%	17%	
Lake Country	40	32	36	108	11%	1,795	9%	7%	
Peachland	11	13	8	32	3%	854	4%	3%	
Electoral East	6	0	4	10	1%	311	2%	2%	
Electoral West	1	2	0	3	0%	173	1%	1%	
WFN	0	0	1	1	0%	70	0%	4%	
<b>Total Dog Licenses</b>	<b>350</b>	<b>333</b>	<b>275</b>	<b>958</b>		<b>20,714</b>			<b>19,404</b> YTD
<b>Impounds by Area</b>									
Kelowna	31	25	35	91	70%	317	73%	66%	142
West Kelowna	5	8	9	22	17%	60	14%	17%	17
Lake Country	2	3	4	9	7%	34	8%	7%	10
Peachland	1	3	0	4	3%	11	3%	3%	2
Electoral East	1	0	0	1	1%	4	1%	2%	1
Electoral West	1	0	0	1	1%	2	0%	1%	0
WFN	0	1	1	2	2%	4	1%	4%	5
<b>Total Dogs Impounded</b>	<b>41</b>	<b>40</b>	<b>49</b>	<b>130</b>		<b>432</b>			<b>177</b>
<b>Dogs Reunited with Owners</b>	<b>25</b>	<b>27</b>	<b>43</b>	<b>95</b>	<b>73%</b>	<b>327</b>	<b>76%</b>		<b>82%</b>
<b>Transferred to SPCA</b>	<b>11</b>	<b>10</b>	<b>4</b>	<b>25</b>	<b>19%</b>	<b>58</b>	<b>13%</b>		<b>14%</b>
<b>Adopted</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>3%</b>	<b>9</b>	<b>2%</b>		<b>--</b>
<b>Dogs Euthanized</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>6</b>	<b>5%</b>	<b>22</b>	<b>5%</b>		<b>3%</b>
Bylaw Initiated (aggression)				0		1			0
Owner Initiated (aggression)		2		2		11			1
Owner Initiated (fee charged)		0		0		0			3
Other (not adoptable or by SPCA)	3		1	4		8			2
<b>Dogs Impounded Without Licences</b>	<b>8</b>	<b>10</b>	<b>13</b>	<b>31</b>	<b>24%</b>	<b>103</b>	<b>24%</b>		<b>26%</b>
<b>MTI Issued</b>	<b>1</b>			<b>1</b>		<b>6</b>			
Disputed or Awaiting Trial				0					
Heard at Trial				0					
<b>Bylaw Offence Notices Issued</b>	<b>42</b>	<b>31</b>	<b>39</b>	<b>112</b>		<b>525</b>			
Disputed	3	1	0	4		25			
Heard at Adjudication	2	0	8	10		13			
<b>Dangerous Dog Applications (Community Charter)</b>									
Pending for trial or Outstanding				0		2			
Concluded by Consent Order						0			

*Populations: Source:2011 Cdn Census : Kelowna 117,312, Lake Country 11,708; Peachland 5,200; West Kelowna, 30,892; COW 1,947; COE 3,795; WFN 7,068*





