

**REGIONAL DISTRICT OF CENTRAL OKANAGAN
PROGRAM PERFORMANCE MEASURE RESULTS - July to September 2014**

MEASURES	July	Aug	Sep	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2013 Q3
Complaints Received	256	256	207	719		1,888			666
General Complaints	209	224	181	614		1,597			536
Dangerous & Aggressive Dog	47	32	26	105		291			104
Concluded: Dangerous & Aggressive	19	20	19	58		117			n/a
Emerg Pages requiring a callout	4	7	1	12		33			20
Complaints by Area									
Kelowna	172	169	136	477	66%	1,204	64%	66%	420
West Kelowna	37	43	44	124	17%	349	18%	17%	120
Lake Country	25	20	19	64	9%	158	8%	7%	71
Peachland	13	12	5	30	4%	86	5%	3%	19
Electoral East	7	8	2	17	2%	57	3%	2%	14
Electoral West	1	1	0	2	0%	22	1%	1%	18
WFN	1	3	1	5	1%	12	1%	4%	4
Total Complaints	256	256	207	719		1,888	100%	100%	666
Non-Complaint Patrols	67	83	205	355		659			137
Dog Licenses by Area									
Kelowna	292	280	253	825	67%	12,621	65%	66%	
West Kelowna	102	75	63	240	19%	3,752	19%	17%	
Lake Country	43	33	23	99	8%	1,625	8%	7%	
Peachland	25	10	8	43	3%	788	4%	3%	
Electoral East	2	6	5	13	1%	314	2%	2%	
Electoral West	3	4	1	8	1%	209	1%	1%	
WFN	6	0	1	7	1%	95	0%	4%	
Total Dog Licenses	473	408	354	1,235		19,404			12,911 YTD
Impounds by Area									
Kelowna	38	59	45	142	80%	412	79%	66%	97
West Kelowna	6	6	5	17	10%	79	15%	17%	27
Lake Country	7	2	1	10	6%	36	7%	7%	18
Peachland	1	0	1	2	1%	16	3%	3%	1
Electoral East	1	0	0	1	1%	7	1%	2%	3
Electoral West	0	0	0	0	0%	4	1%	1%	0
WFN	1	2	2	5	3%	7	1%	4%	5
Total Dogs Impounded	54	69	54	177		523			151
Dogs Reunited with Owners	42	59	44	145	82%	423	81%		85%
Transferred to SPCA	10	9	6	25	14%	70	13%		9%
Adopted	2	1	0	3		5	1%	--	
Dogs Euthanized	2	0	4	6	3%	27	5%		3%
Bylaw Initiated (aggression)	0	0	0	0		4			1
Owner Initiated (aggression)	0	0	1	1		6			0
Owner Initiated (fee charged)	1	0	2	3		14			4
Other (not adoptable or by SPCA)	1	0	1	2		3			1
Dogs Impounded Without Licences	13	18	15	46	26%	222	42%		71%
MTI Issued	1	0	1	2		8			
Disputed or Awaiting Trial				0					
Heard at Trial				0					
Bylaw Offence Notices Issued	85	89	80	254		616			
Disputed				10		62			
Heard at Adjudication			4	4		10			
Dangerous Dog Applications (Community Charter)									
Pending for trial or Outstanding				0					
Concluded by Consent Order	1	2	1	4					9

*Kelowna:117312; Lake Country:11708; Peachland: 5200; West Kelowna: 30892; Elec. West: 1947; Elec East: 3795; WFN: 7068; Source: 2011 Census of Canada