

**REGIONAL DISTRICT OF CENTRAL OKANAGAN
PROGRAM PERFORMANCE MEASURE RESULTS - April to June 2015**

MEASURES	Apr	May	June	Q2	Q2 %	Year to Date	Year to	% Pop.*	2014 Q2
Complaints Received	188	208	206	602		1,123			644
General Complaints	173	172	194	539		1,015			532
Dangerous & Aggressive Dog	15	36	12	63		108			59
Concluded: Dangerous	1	0	1	2		4			N/A
Aggressive	15	18	7	40		71			N/A
Emerg Pages requiring a callout	4	8	0	12		16			21
Complaints by Area									
Kelowna	117	148	143	408	68%	772	69%	66%	412
West Kelowna	38	32	35	105	17%	178	16%	17%	120
Lake Country	19	20	15	54	9%	98	9%	7%	50
Peachland	9	6	6	21	3%	35	3%	3%	29
Electoral East	4	1	1	6	1%	12	1%	2%	24
Electoral West	1	0	4	5	1%	22	2%	1%	6
WFN	0	1	2	3	0%	6	1%	4%	3
Total Complaints	188	208	206	602		1,123	100%	100%	644
Non-Complaint Responses/Patrol	2	14	11	27		303			
Tickets Issued as a result of patrols	3	4	1	8		81			
Dog Licenses by Area									
Kelowna	360	279	251	890	68%	12,814	65%	66%	
West Kelowna	130	72	44	246	19%	3,893	20%	17%	
Lake Country	50	41	21	112	9%	1,687	9%	7%	
Peachland	16	16	7	39	3%	822	4%	3%	
Electoral East	8	9	3	20	2%	301	2%	2%	
Electoral West	3	2	2	7	1%	170	1%	1%	
WFN	0	0	0	0	0%	69	0%	4%	
Total Dog Licenses	567	419	328	1,314		19,756			11,409 YTD
Impounds by Area									
Kelowna	34	44	48	126	74%	226	75%	66%	135
West Kelowna	11	6	8	25	15%	38	13%	17%	31
Lake Country	4	6	4	14	8%	25	8%	7%	13
Peachland	0	0	2	2	1%	7	2%	3%	7
Electoral East	0	1	0	1	1%	3	1%	2%	3
Electoral West	0	0	0	0	0%	1	0%	1%	2
WFN	0	0	2	2	1%	2	1%	4%	1
Total Dogs Impounded	49	57	64	170		302			192
Dogs Reunited with Owners	40	46	45	131	77%	232	77%		82%
Transferred to SPCA	3	3	9	15	9%	33	11%		13%
Adopted	0	0	4	4	2%	5	2%		--
Dogs Euthanized	2	5	2	9	5%	16	5%		5%
Bylaw Initiated (aggression)		1		1		1			2
Owner Initiated (aggression)	1	3		4		9			3
Owner Initiated (fee charged)				0		0			4
Other (not adoptable or by SPCA)	1	1	2	4		6			0
Dogs Impounded Without Licences	17	13	12	42	25%	72	24%		45%
MTI Issued	2	1	0	3		5			
Disputed or Awaiting Trial	0	0	0	0					
Heard at Trial	0	0	0	0					
Bylaw Offence Notices Issued	65	75	79	219		413			
Disputed	5	1	5	11		21			
Heard at Adjudication	0	1	0	1		2			
Dangerous Dog Applications (Community Charter)									
Pending for trial or Outstanding	0	0	0	0		2			
Concluded by Consent Order Agrmts	0	0	0	0		0			

Populations: Source:2011 Cdn Census: Kelowna 117,312, Lake Country 11,708; Peachland 5,200; West Kelowna, 30,892; COW 1,947; COE 3,795; WFN 7,068