

**REGIONAL DISTRICT OF CENTRAL OKANAGAN  
PROGRAM PERFORMANCE MEASURE RESULTS - April to June 2014**

MEASURES	Apr	May	June	Q2	Q2 %	Year to Date	Year to Date %	% Pop.*	2013 Q2
<b>Complaints Received</b>	193	231	220	644		<b>1,169</b>			647
General Complaints	166	197	169	532		983			550
Dangerous & Aggressive Dog	27	34	51	112		186			90
Concluded: Dangerous & Aggressive	11	24	24	59		59			
Emerg Pages requiring a callout	3	3	7	13		21			20
<b>Complaints by Area</b>									
Kelowna	113	152	147	412	64%	727	62%	66%	408
West Kelowna	40	38	42	120	19%	225	19%	17%	118
Lake Country	18	16	16	50	8%	94	8%	7%	57
Peachland	8	12	9	29	5%	56	5%	3%	25
Electoral East	9	10	5	24	4%	40	3%	2%	22
Electoral West	4	2	0	6	1%	20	2%	1%	16
WFN	1	1	1	3	0%	7	1%	4%	1
<b>Total Complaints</b>	<b>193</b>	<b>231</b>	<b>220</b>	<b>644</b>		<b>1,169</b>	100%	100%	<b>647</b>
<b>Non-Complaint Patrols</b>	<b>65</b>	<b>67</b>	<b>71</b>	<b>203</b>		<b>304</b>			<b>137</b>
<b>Dog Licenses by Area</b>									
Kelowna	398	340	330	1,068	68%	11,796	65%	66%	
West Kelowna	116	112	40	268	17%	3,512	19%	17%	
Lake Country	46	41	43	130	8%	1,526	8%	7%	
Peachland	39	27	18	84	5%	745	4%	3%	
Electoral East	2	2	4	8	1%	301	2%	2%	
Electoral West	4	1	4	9	1%	201	1%	1%	
WFN	1	3	0	4	0%	88	0%	4%	
<b>Total Dog Licenses</b>	<b>606</b>	<b>526</b>	<b>439</b>	<b>1,571</b>		<b>18,169</b>			<b>11,409 YTD</b>
<b>Impounds by Area</b>									
Kelowna	36	46	53	135	70%	270	78%	66%	97
West Kelowna	5	9	17	31	16%	62	18%	17%	27
Lake Country	3	5	5	13	7%	26	8%	7%	18
Peachland	3	3	1	7	4%	14	4%	3%	1
Electoral East	3	0	0	3	2%	6	2%	2%	3
Electoral West	2	0	0	2	1%	4	1%	1%	0
WFN	0	0	1	1	1%	2	1%	4%	5
<b>Total Dogs Impounded</b>	<b>52</b>	<b>63</b>	<b>77</b>	<b>192</b>		<b>346</b>			<b>151</b>
Dogs Reunited with Owners	47	51	59	157	82%	278	80%		85%
Transferred to SPCA	2	9	13	24	13%	45	13%		9%
Adopted	0	0	2	2		2	1%		--
Dogs Euthanized	3	3	3	9	5%	21	6%		3%
Bylaw Initiated (aggression)	1	0	1	2		4			1
Owner Initiated (aggression)	1	2	0	3		5			0
Owner Initiated (fee charged)	1	1	2	4		11			4
Other (not adoptable or by SPCA)	0	0	0	0		1			1
Dogs Impounded Without Licences	22	45	20	87	45%	176	51%		71%
<b>MTI Issued</b>		1	1	2		<b>6</b>			
Disputed or Awaiting Trial				0					
Heard at Trial				0					
<b>Bylaw Offence Notices Issued</b>	<b>68</b>	<b>56</b>	<b>67</b>	<b>191</b>		<b>362</b>			
Disputed				27		52			
Heard at Adjudication				2		6			
<b>Dangerous Dog Applications (Community Charter)</b>									
Pending for trial or Outstanding	0	0	0	0		0			
Concluded by Consent Order	0	0	2	2		5			

\*Kelowna:117312; Lake Country:11708; Peachland: 5200; West Kelowna: 30892; Elec. West: 1947; Elec East: 3795; WFN: 7068; Source: 2011 Census of Canada