

**REGIONAL DISTRICT OF CENTRAL OKANAGAN
PROGRAM PERFORMANCE MEASURE RESULTS - October to December 2016**

MEASURES	Oct	Nov	Dec	Q4	Q4 %	Year to Date	Year to Date %	% Pop.*	2015 YTD
Complaints Received	116	141	89	346		1,768			1,793
General Complaints	99	126	79	304		1,501			1,544
Dangerous & Aggressive Dog (alleged)	17	15	10	42		267			249
Concluded: Dangerous	0	1	0	1		6			10
Aggressive	2	2	2	6		30			44
Aggressive Warnings	5	5	5	15		52			N/A
Emerg Pages requiring a callout	1	1	3	5		18			24
Complaints by Area									
Kelowna	80	103	57	240	70%	1,215	69%	66%	1,206
West Kelowna	20	15	17	52	15%	291	17%	17%	307
Lake Country	6	5	5	16	5%	119	7%	7%	164
Peachland	6	6	3	15	4%	78	4%	3%	59
Electoral East	3	5	2	10	3%	34	2%	2%	15
Electoral West	0	5	4	9	3%	22	1%	1%	33
Total Complaints	115	139	88	342		1,761	100%	96%	1,784
Dog Licenses by Area									
Kelowna	148	187	417	752	67%	16,476	66%	66%	
West Kelowna	48	38	104	190	17%	4,739	19%	17%	
Lake Country	22	20	83	125	11%	2,271	9%	7%	
Peachland	4	7	18	29	3%	1,066	4%	3%	
Electoral East	3	3	5	11	1%	379	2%	2%	
Electoral West	1	2	5	8	1%	186	1%	1%	
Total Dog Licenses	226	257	632	1,115		25,117			21,276
<i>New Dog Licenses (included in totals)</i>	159	172	121	452					<i>*24,122 actual licensed at year-end</i>
Impounds by Area									
Kelowna	18	22	20	60	68%	317	71%	66%	387
West Kelowna	5	5	2	12	14%	62	14%	17%	75
Lake Country	3	2	0	5	6%	34	8%	7%	41
Peachland	0	1	1	2	2%	11	2%	3%	12
Electoral East	0	2	0	2	2%	7	2%	2%	4
Electoral West	0	2	3	5	6%	10	2%	1%	2
WFN	1	0	1	2		7			
Total Dogs Impounded	27	34	27	88		448			526
Dogs Reunited with Owners	23	30	24	77	88%	379	85%		408
Transferred to SPCA	3	2	2	7	8%	36	8%		66
Adopted	0	1	0	1	1%	7	2%		10
Dogs Impounded Without Licences	1	3	4	8	9%	91	20%		130
Dogs Euthanized	1	1	1	3	3%	14	3%		24
Bylaw Initiated (aggression)	1	0	0	1		2			1
Owner Initiated (aggression)	0	0	1	1		6			12
Owner Initiated (fee charged)	0	0	0	0		0			1
Other (not adoptable or by SPCA)	0	1	0	1		6			8
MTI Issued	0	2	0	2		12			10
Bylaw Offence Notices Issued	38	60	32	130		611			782
Dangerous Dog Applications (Community Charter)									
Pending for trial or Outstanding	0	0	0	0		0			2
Concluded by Consent Order Agmts	0	0	0	0		0			0

Note: Total dog licenses at year end includes all licenses before audit was completed removing dogs licensed on First Nation lands, tags lost & resold.